GENERAL TERMS AND CONDITIONS FOR USING THE LexEU PLATFORM

1. GENERAL PROVISIONS

The Holder of the online platform "LexEU" (hereinafter referred to as the "Platform") is LEXEU s.r.o., Slovakia (hereinafter referred to as "LEXEU s.r.o."), which operates in accordance with applicable law and these General Terms and Conditions of Business (hereinafter "General Terms").

The General Terms and Conditions of Business define the rights and obligations of the contracting parties, specifically LEXEU s.r.o. on one side and the User of the Services provided by LEXEU s.r.o. on the other side, as well as the method, price, content, and terms of business.

LEXEU s.r.o. organizes access to an online tool called LexEU, through which Users can access a tool that provides legal answers using artificial intelligence based on active legislation of each country.

Using the website and the online tool on the website is considered the User's consent to these General Terms and Conditions. If you do not agree with the General Terms and Conditions, do not use the Service.

The Services are available to all who agree to the General Terms and Conditions, which are publicly available on the LexEU Platform.

2. DEFINITIONS

The terms written with a capital letter used in these General Terms and Conditions have the following meanings:

- **"User," "Client," "You," and "Your"** refer to both, individuals and legal entities, who access lexeu.ai, communicate with us via the platform's contacts, and/or use our Services. These terms also apply to other persons who access or use the Services on your behalf and/or lexeu.ai.
- **"Platform Holder" or "Holder**" is responsible for the establishment and maintenance of the platform, facilitating the exchange of information between the advisor and the user, and billing for Services provided. The Holder of the LexEU platform is LEXEU s.r.o., Slovakia.
- **"Client"** refers to an individual person or legal entity who enters into a Service contract with the Holder or other contract for the use of the Services.
- **"Order or Purchase"** refers to any Service for which the Client pays the Holder for using the LexEU Platform Services. This is specified by a Service contract or order.
- **"Registered User"** is a user who registers themselves on the Website and has limited access to the closed part of the portal.

- **"Unregistered User"** refers to a person who accesses the open part of the Platform anonymously without using a username and password.
- **"Price List"** is a detailed list by which the Holder determines the value of each package and additional paid content on the platform. The Holder reserves the right to amend or modify the price list.
- **"Services"** refers to any activity provided to the Client by LEXEU s.r.o.. Services include questions and answers submitted through the LexEU online program.
- **"LexEU"** refers to the online tool through which Clients can ask questions and receive legal answers based on current legislation and published case law.
- **"Platform," "Website," and "LexEU"** refer to the LexEU website/platform, including all its subpages, subdomains, content, Services, and products offered by (including any legal advisory Services for users who contact us through the contact information on the platform).
- **"Legal Content"** refers to general information about various legal topics that are published on the Platform.
- **"Service Contract"**, **"Mandate Contract"** refers to the contractual relationship between the Client and the Holder. The Client acquires the right to use the platform based on the Service contract, which they access with an assigned username and password or a qualified digital certificate in accordance with the General Terms.
- **"Content**" refers to information, legal documents, texts, images, graphics, software, applications, videos, audio recordings, data, design, and other materials available on the Platform or "or provided by LexEU in any other way.

3. PLATFORM OPERATION

The Holder of the Platform maintains the Platform so that it is generally accessible 24 hours a day, every day of the year. However, the Holder does not guarantee that the Platform will operate continuously or without errors all times.

The Holder reserves the right to suspend access for maintenance work, which will typically be carried out at night and during weekends. Outages of the LexEU Platform may also occur due to operational issues or technical failures of the Holder, internet providers, or the User's equipment, for which the Holder assumes no responsibility.

The Holder is not responsible for any damage or inconvenience to the User due to technical issues resulting from Service interruptions or limited access to the LexEU Platform or associated websites.

By using the Platform, you agree that you will not copy, reproduce, modify, distribute, or publicly display any content from the Platform without prior written consent.

Legal Content does not constitute a legal opinion or advice and has no legal effect and no legal consequences but is merely advisory and informative in nature. The Holder is not responsible for any errors in the information provided on the website and/or for any misinterpretation or misunderstanding of its content.

Users of the LexEU tool acknowledge and agree that the tool is intended to assist in finding correct legal answers.

The Platform Holder recommends that you additionally verify Legal Content and do not rely on it or act on it without first obtaining professional legal advice.

4. PLATFORM CONTENT

The Platform Holder strives to provide Users with assistance regarding legal issues. The purpose of the Platform is to provide Users with relevant, accurate, and up-to-date information on all areas of law. The Holder is committed to make efforts to provide Users with all the mentioned information; however, they are in no way legally bound to actually provide it to the Users. The information provided to Users is obtained through communication channels offered by the Platform and published on the Platform itself.

The Holder assumes no responsibility for the accuracy, completeness, or timeliness of information and data that Users obtain through communication channels on the Platform or links to other websites.

The Holder's liability for any inconvenience or damage caused to the User due to potentially incorrect, incomplete, or otherwise inadequate data or Services on the LexEU Platform is fully excluded. Users use the content published on the portal at their own risk.

Users may provide input to the Services ("Input") and receive output from the Services based on that Input ("Output"). Input and Output are collectively referred to as "Content." Users are responsible for ensuring that their Content complies with all applicable laws and these Terms. They represent and warrant that they possess all necessary rights, licenses, and permissions to provide Input to the Services.

As between the User and LexEU, and to the extent permitted by applicable law, the User retains ownership rights in their Input and owns the Output. LexEU hereby assigns to the User all rights, title, and interest, if any, in and to the Output.

Due to the nature of our Services and artificial intelligence generally, Output may not be unique and other Users may receive similar output from our Services. Our assignment above does not extend to other Users' output or any Third Party Output.

We can use Users Content worldwide to provide, maintain, develop, and improve our Services, comply with applicable law, enforce our terms and policies and keep our Services safe.

If Users do not want their content to be used for training our models, they can opt out by contacting LexEU.

Our Services may incorporate third-party software, products, or Services ("Third-Party Services"), and certain features, such as our browsing function, may display output from these Services ("Third-Party Output"). Both Third-Party Services and Third-Party Output are governed by their own terms, and we are not responsible for them.

5. LexEU ONLINE PROGRAM

Registered Users of the LexEU Platform also have access to the LexEU online program, which provides legal answers to legal questions. The answers are provided based on current legislation of each country.

The LexEU program uses artificial intelligence to provide answers. The Holder is not responsible for the accuracy of the answers provided by the LexEU online program and is fully exonerated from any inconvenience or damage caused to the User by incorrect, incomplete, or otherwise inadequate data provided by LexEU.

By using the LexEU program, the User acknowledges and understands that the LexEU online program serves as an aid in finding the correct legal answer. The User also understands and acknowledges that the quality of the answer provided by LexEU largely depends on the quality of the question asked by the User.

By purchasing the "pay as you go" package, the User acquires the right to submit 5 questions to the LexEU online program for a price of 9,90 EUR.

The Platform Holder reserves the right to enable Users access to the LexEU online program within 24 hours after successfully submitting an Order for the "pay as you go" package.

The Platform Holder reserves the right to limit Users' access to submitting additional questions if there is suspicion of abuse of the LexEU online program with the intent of non-payment for submitting additional questions.

6. COMMUNICATION NETWORK AND EQUIPMENT

The User is responsible for providing appropriate computer equipment or a personal computer with a suitable internet connection and a properly installed web browser to access the LexEU Platform.

The Holder recommends that Users install the latest available software updates and use proper communication equipment that complies with all security requirements to ensure effective and secure use of all internet services, including access to the LexEU Platform.

The Holder is not responsible for any inconvenience or damage caused to the User due to access issues or use of the LexEU Platform arising from inappropriate equipment or improper use of equipment by the User.

7. PRIVACY POLICY

The operator and the authorized person for data protection is LEXEU s.r.o..

Purpose of data processing and legal bases

The Holder processes Users' personal data for the purposes of providing notifications about new entries on the website, direct marketing (online courses, events, free books, introduction of new products), segmentation (subscription to personalized emails), as well as for the purposes of establishing, performing, monitoring, and terminating the contractual relationship.

The legal basis for processing data may may be a contract, law, legitimate interest, or

the consent of each individual User.

For the purposes of fulfilling rights and contractual obligations, the Platform Holder processes Users' personal data for the following purposes:

- Email address and name (to communicate with Users, including providing notifications, sending newsletters, event updates, platform news, and workshops)
- Home address (to fulfil obligations related to the Service contract—creating and sending invoices)
- Company data (for fulfilling obligations related to the Service contract—creating and sending invoices)

In addition, the holder has access to the following personal data divided in three groups:

Personal Data Provided by Users: LexEU collects the following Personal Data when Users create an account or communicate with the company:

- Account Information: When a User creates an account, LexEU collects information related to the account, including the User's name, contact details, account credentials, payment card information, and transaction history (collectively, "Account Information").
- User Content: LexEU collects Personal Data that is included in User inputs, file uploads, or feedback provided while using the Services ("Content").
- Communication Information: When Users communicate with LexEU, the company collects their name, contact details, and the contents of any messages sent (collectively, "Communication Information").
- Social Media Information: LexEU operates pages on social media platforms such as Instagram and Facebook. When Users interact with these social media pages, LexEU collects any Personal Data they choose to provide, such as contact information (collectively, "Social Media Information"). Additionally, the hosting companies of these social media pages may provide LexEU with aggregated information and analytics regarding social media activities.
- Other Information Provided by Users: LexEU also collects other information provided by Users, such as when participating in events or surveys or when Users provide information to establish their age or identity (collectively, "Other Information You Provide").
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Personal Data Automatically Collected from the Use of Services: When Users visit, use, or interact with LexEU's Services, the following information is automatically collected ("Technical Information"):

- Log Data: This includes information automatically sent by the User's browser or device when accessing the Services, such as the Internet Protocol (IP) address, browser type and settings, date and time of the request, and interactions with the Services.
- Usage Data: LexEU may automatically collect information regarding how Users engage with the Services, such as the types of content viewed or interacted with, features used, actions taken, time zone, country, access dates and times, User agent and version, type of device, and connection details.
- Device Information: This includes details such as the device name, operating system, device identifiers, and browser type. The specific information collected may vary depending on the device and its settings.

- Cookies and Similar Technologies: LexEU uses cookies and similar technologies to manage and administer its Services and to enhance User experience. For more information about the use of cookies, Users can refer to LexEU's Cookie Notice.
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Personal Data Collected from Other Sources: LexEU gathers information from various sources, including publicly available data from the internet, particularly for developing models that power its Services. The company also receives information from trusted partners, such as security partners to protect against fraud, abuse, and other threats, as well as marketing vendors that provide information about potential business customers.

In addition to the previously mentioned purposes, LexEU uses this data to pursue the following objectives:

- To improve and develop services and new features, as well as to conduct research;
- To prevent fraud, criminal activities, or abuse of services and to protect the security of systems and services;
- To comply with legal obligations and protect the rights, privacy, safety, or property of Users, LexEU, its affiliates, or any third party.

The Platform Holder may also make the personal data mentioned above and other personal data voluntarily provided by the User available to an external Service provider authorized by the Holder to perform these Services. The external Service provider is required to commit in writing to using the provided data exclusively for the purposes and needs arising from the contract between the two parties.

The Platform Holder will use the collected personal data and other information solely for business cooperation and will protect them in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of individuals regarding the processing of personal data and on the free movement of such data, as well as any other applicable legislation and the company's internal acts. If the Holder collaborates with an external Service provider for the execution of Services, a data protection and non-disclosure agreement will be signed with the contractor, setting out the conditions for processing personal data.

In accordance with legitimate interest, the Platform Holder may process personal data to the extent necessary and proportional to ensure the continuous operation and security of the network and information, i.e., the ability of the network or information system to prevent accidental events or unlawful or malicious acts that threaten the availability, authenticity, integrity, and confidentiality of stored or transmitted personal data, and the security of related Services offered or accessible through the networks and systems. This includes, for example, preventing unauthorized access to electronic communication networks, the spread of malicious code, denial-of-service attacks, and damage to computer and electronic communication systems.

LexEU will retain personal data only for as long as necessary to provide the services or for other legitimate business purposes, such as resolving disputes, ensuring security, or fulfilling legal obligations. The duration of data retention depends on several factors, including: the purpose of data processing (e.g., whether the data is needed to provide services);the amount, nature, and sensitivity of the data; the potential risk of harm from unauthorized use or disclosure of the data; any legal

requirements applicable to LexEU. In some cases, the retention period of data depends on the User's settings. For example, LexEU's data controls offer Users the option to disable chat history. When chat history is disabled, conversations will not appear in the User's history, and new conversations will be permanently deleted after 30 days and reviewed only if necessary for monitoring and investigating abuse.

However, the Holder has a legitimate interest in anonymizing or aggregating data by the end of the lawful retention period and continuing to use it for analysis and research for marketing, network planning, and similar purposes.

Other processing purposes may arise from applicable legislation.

Other legitimate interests may include preventing abuse, asserting claims, or defending against claims in administrative and legal proceedings. Legitimate interest also includes the lawful verification of Users' creditworthiness.

In cases of suspected abuse, the company may process data about individuals in an appropriate and proportionate manner for the purpose of identifying and preventing potential fraud or abuse and may, if appropriate, share this data with other parties, such as business partners, the police, the public prosecutor, or other competent authorities. To prevent future abuse or fraud, data on the history of detected abuses may be retained.

The Platform Holder reserves the right to process data regarding the fulfillment of individuals' contractual obligations (e.g., payment of invoices) to ensure higher Service quality.

The User may at any time request in writing or in the agreed manner (through unsubscribing from notifications on the Platform) that the Holder stop using their personal data for direct marketing purposes and/or for sending email notifications.

Therefore, Users have the following statutory rights in relation to their Personal Data:

- Access their Personal Data and information related to how it is processed.
- Delete their Personal Data from LexEU's records.
- Rectify or update their Personal Data.
- Transfer their Personal Data to a third party (right to data portability).
- Restrict how LexEU processes their Personal Data.
- Withdraw their consent at any time, where consent is the legal basis for processing.
- Lodge a complaint with their local data protection authority.

Users also have the following rights to object:

- Object to LexEU's processing of their Personal Data for direct marketing at any time.
- Object to how LexEU processes their Personal Data when the processing is based on LexEU's legitimate interests.

Some of these rights can be exercised through the User's LexEU account. If Users are unable to exercise their rights through their account, they may send an email to aleksander@odvetnik-kumer.si.

Please note that these rights may be limited in certain cases, such as when fulfilling a request would disclose Personal Data about another person or when LexEU is required by law or has compelling legitimate interests to retain the information.

By using the LexEU online program, the User acknowledges and agrees with the content of the Privacy Policy published on the LexEU online program."

8. PLATFORM USAGE

8.1. Registered User

A registered User of the Platform can only be a User who has entered into a Service contract and is at least 13 years old, or meets the minimum age required in their country to consent to the use of the Services. If the User is under 18, they must have the permission of a parent or legal guardian to use the Services and should ask them to review these Terms together.

A registered User is required to enter correct and truthful data about their email address and other personal information required during the registration process. Once the required data is entered, the Zser will receive a password and username sent to the provided email address. It is assumed that the User, upon completing the registration, has familiarized themselves with and agrees with the General Terms and Conditions.

Once the registration process is completed and all required data is entered, the User becomes a Registered User.

The User must keep their username and password confidential as business secret. The username and password may not be shared with third parties or used on multiple devices simultaneously.

If the Holder detects misuse, they may immediately disable the username and password without prior notification. The username and password will remain active in the Holder’s system for 6 months after the last login to the Platform.

Upon making a one-time payment, the Registered User gains the right to:

- Access all documents of their choice published in the document samples section,
- Use the LexEU online program, where they are entitled to submit 5 legal questions based on the "pay as you go" package.

When a Registered User creates an account or uses the services on behalf of another person or entity, they must have the authority to accept these terms on their behalf.

If a Registered User no longer wishes to receive notifications or remain registered, they must unsubscribe.

If an account is created using an email address owned by an organization (for example, an employer), that account may be added to the organization's business account with the Service provider. In such cases, notice will be provided to the User to help facilitate the transfer of the account, unless the organization has already informed the User that it may monitor and control the account. Once the account is

transferred, the organization's administrator will have control over the account, including access to Content and the ability to restrict or remove the User's access to the account.

8.2. Unregistered User

An unregistered User is a person who accesses the open part of the portal anonymously and without using a username and password.

9. SERVICE CONTRACT

9.1. Entering into a contractual relationship

The Service contract for the use of the LexEU Platform is entered into with LEXEU s.r.o., the Holder of the Platform, for a definite period unless otherwise specified in the business cooperation contract. It can be terminated in accordance with these General Terms and Conditions. With the Service Contract, the parties to the contractual relationship define the scope of the package.

Upon entering into the Service contract, the Holder provides the Client with access to the closed part of the portal by assigning them their own username and password.

For the agreed use of the portal, the Client pays the Holder the price specified on the website.

The Service contract is valid from the start of the use of the Platform and is specified in the Service contract or Order. If it is not specified, the Holder must grant the User access to the Platform within two business days from the date of entering into the Service contract or Order and notify them of the start of the Service contract and access to the LexEU online program.

9.2. Packages and Other Services

The LexEU Platform offers the option to enter into contracts for a limited period until five questions are used, so called "pay as you go" package.

More detailed information about the Services, and also about our other package, called “custom package”, is offered available on the LexEU Platform, where the Service offering is continuously updated and upgraded. An indicative price list is published on the website.

For the use of additional paid content, payment is made according to the current price list and the prepared offer, which is prepared based on the complexity and difficulty of the legal case.

Clients may enter into multiple Service contracts at once, either with one or more access accounts, meaning they obtain one or more usernames and passwords for access to the Platform.

The Platform Holder reserves the right to offer Clients certain benefits, the type and duration of which will be specified in the Service contract.

If Users utilize the Services for commercial or business purposes, the following terms apply. In case of any conflict between this business use addendum and other terms, this addendum will take precedence.

Neither LexEU, its affiliates, nor its licensors will be liable for any direct, incidental, special, consequential, or other damages, including loss of profits, goodwill, use, data, or other intangible losses, even if advised of the possibility of such damages. LexEU's total liability under these terms will not exceed the amount paid by the User for the Service that caused the claim in the 12 months prior to the liability, or 100 EUR. These limitations apply only to the maximum extent permitted by applicable law.

If the User is a business or organization, to the extent permitted by law, they agree to indemnify and hold LexEU, its affiliates, and personnel harmless from any costs, losses, liabilities, and expenses (including legal fees) arising from third-party claims related to the User’s use of the Services and content or any breach of these terms.

These terms will be governed by Slovenian law, excluding its conflict of laws principles. Any claims arising out of or related to these terms must be brought exclusively in the federal or state courts in Ljubljana, Republic of Slovenia.

9.3. Termination of the Service Contract

The contract is entered into with the purchase of the package and lasts until the five questions are used. After the fifth question, the Service contract terminates. All ordered passwords, including the first password and all passwords obtained during the contract period, cannot be cancelled before the expiration of the Service contract.

The Client may cancel the Order for all passwords or for specific passwords 30 days before the use of the Platform for the five-question package expires.

Canceled passwords will be deleted on the last day of the month in which they were canceled.

The Platform Holder reserves the right to stop maintaining the Platform and cease providing Services to Users for business reasons. In such cases, they may unilaterally terminate the Service contract and are required to notify the Client. In the written notification, the Holder must inform the Client of the termination date of the Platform, which is also the termination date of the Service contract and all mutual rights and obligations between the Holder and the Client under the Service contract.

The Holder may take action to temporarily or permanently suspend a User's access to the Services or close their account if it reasonably and objectively determines that the User has breached these terms or usage policies, if the User's use of the Services could cause risk or harm to LexEU, our Users, or others, or if the account has been inactive for more than a year and is not a paid account.

If a User's account is terminated, reasonable efforts will be made to provide prior notice so the User can export their content or data from the Services, unless it is not appropriate to do so, there is a justified belief that continued access to the account would cause harm to LexEU or others, or legal restrictions prevent it.

If a User believes their account was suspended or terminated in error, they may appeal by contacting aleksander@odvetnik-kumer.si.

10. ORDER

10.1. Fees and Payments

Some Services on the LexEU Platform are paid Services and are billed according to the current price list and the contractual relationship between the User and the Holder.

10.2. Ordering Packages

The price of the package access is determined by the current price list or by the agreement between the Holder and the Client.

The price of the package is paid as a one-time payment upon entering into the Service contract, based on the invoice issued by the Holder.

The Client and the Holder may agree on a different billing period in the Service contract.

Invoices for all Services billed by the Holder to the Client based on the Service contract, as well as any reminders for unpaid invoices, are sent to the Client by regular mail or email. The Client is obliged to inform the Holder of these General Terms and Conditions about any changes to their address or other relevant data that are important for the Service contract.

11. LIABILITY OF THE HOLDER

The Holder of the Platform strives to provide quality, correct, and up-to-date data and Services on the Platform but is not responsible for any inconvenience or damage caused to the ser due to incorrect, incomplete, or unclear data and/or Services.

The Platform Holder is not responsible for any failure or delay in providing Services or for any contractual or non-contractual damage arising from or in any way connected with these General Terms and Conditions.

The Platform Holder is also not responsible for lost business, lost profits, business interruptions, lost business information, or any other economic loss and is not responsible for the Services provided by chatbots.

The Platform Holder is not responsible for the answers provided by the LexEU online program. This program only provides assistance with legal questions and is not intended to provide final legal solutions.

12. INTELLECTUAL PROPERTY AND COPYRIGHT PROTECTION

All images and content published on the LexEU Platform are protected by copyright and may only be used for non-commercial purposes, provided that all copyright notices are retained.

No copying, reproduction, or distribution is allowed without written permission from the owner.

Elements of the Platform are protected by laws prohibiting imitation of trademarks, trademark protection, unfair competition, and other relevant laws. They may not be copied or imitated in whole or in part.

Logos, graphics, sounds, or images may not be copied or retransmitted without explicit permission.

Therefore is prohibited:

- Using our Services in a way that infringes, misappropriates or violates anyone's rights;
- Modifying, copying, leasing, selling or distributing any of our Services;
- Attempting to or assisting anyone to reverse engineer, decompile or discover the source code or underlying components of our Services, including our models, algorithms, or systems (except to the extent this restriction is prohibited by applicable law);
- Automatically or programmatically extracting data or Output, by that we mean representing that Output was human-generated when it was not;
- Interfering with or disrupting our Services, including circumventing any rate limits or restrictions or bypassing any protective measures or safety mitigations we put on our Services;
- Using Output to develop models that compete with LexEU.

If a User believes their intellectual property rights have been infringed, they should send a notice to the address below or fill out the provided form. LexEU may delete or disable Content alleged to be infringing and may terminate accounts of repeat infringers.

LEXEU s.r.o.

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Attn: General Counsel / Copyright Agent

Written claims regarding copyright infringement must include the following information:

- A physical or electronic signature of the person authorized to act on behalf of the copyright owner;
- A description of the copyrighted work claimed to have been infringed upon;
- A description of where the allegedly infringing material is located on the site so it can be identified;
- The User's address, telephone number, and e-mail address;
- A statement by the User, made in good faith, that the disputed use is not authorized by the copyright owner, their agent, or the law; and
- A statement by the User, under penalty of perjury, that the information provided in the notice is accurate and that they are the copyright owner or authorized to act on behalf of the copyright owner.

13. FINAL PROVISIONS

The Holder reserves the right to discontinue or limit access to www.lexeu.ai without any reason, including if the Holder believes that any of the Legal Acts have been violated.

Users may not assign or transfer any rights or obligations under these Terms. LexEU may assign or transfer its rights or obligations under these Terms to any affiliate, subsidiary, or successor in interest of any business associated with its Services. If such a transfer occurs, Users' consumer rights will not be affected. If a User is not satisfied, they have the right to terminate their relationship with LexEU and discontinue using the Services at any time.

The General Terms and Conditions of the LexEU Platform and legal advice Services provided by LEXEU s.r.o. may be changed at any time, in any way, in part or in full, without prior notice.

LexEU is continuously working to develop and improve its Services. As a result, these Terms or the Services may be updated from time to time. For example, changes may occur due to:

- Changes in law or regulatory requirements,
- Security or safety considerations,
- Circumstances beyond LexEU’s reasonable control,
- Ongoing development of the Services, or
- The need to adapt to new technologies.

The Holder has the right to amend the provisions of the Legal Acts from time to time to reflect changes in Services or business practices, and these amendments must be published on lexeu.ai.

The amended Legal Acts take effect on the date they are published on the LEXEU s.r.o. Platform.

Whenever you want to use the Platform, please check the Legal Acts to ensure that

you understand the applicable Legal Acts at the time.

If you do not agree with the amendments to the Legal Acts, you have the right to stop using the Services. Your continued use of LEXEU s.r.o. after the date on which the changes are published constitutes acceptance of the amended Legal Acts.

The General Terms are published on the Platform and take effect from the date of publication.

If either LexEU or the User delays enforcing a provision of these Terms, it can still be enforced later, and the delay will not prevent either party from taking action at a future date. If any part of these Terms is found to be invalid or unenforceable, the enforceability of the remaining provisions will not be affected.

Slovenian law applies to the interpretation of these General Terms and Conditions and the rights and obligations of the parties arising from or related to these General Terms, excluding conflict-of-law rules.

In the event of a dispute, LexEU would first seek to understand and address the User's concerns before pursuing any formal legal action. Users can share their concerns by contacting LexEU. If you reside in the European Economic Area, you can also raise the dispute with an alternative dispute resolution body via the European Commission's Online Dispute Resolution (ODR) Platform, which you can access at https://ec.europa.eu/consumers/odr.

In case of any dispute regarding any aspect of these General Terms and Conditions, if the dispute cannot be resolved through negotiations, you agree that:

- The dispute will be considered a business secret and will not be disclosed to anyone within legal limits;
- You will attempt to resolve the dispute amicably and will in good faith attempt to agree on mediation before resorting to legal proceedings;
- In the event of legal proceedings arising from or related to these General Terms and Conditions and the rights and obligations of the parties, the exclusive jurisdiction shall be the court in Ljubljana.

Users must comply with all applicable trade laws, including sanctions and export control laws. LexEU's Services may not be used in or for the benefit of, or exported or re-exported to any country or territory under U.S. embargo, or any individual or entity with whom dealings are prohibited or restricted under applicable trade laws. The Services may not be used for any end use that is prohibited by such laws, and Users' Input must not include material or information that requires a government license for release or export.

For general support, you can contact the company through the online form at www.lexeu.ai, or by email at aleksander@odvetnik-kumer.si, or by phone at +386 70 870 389.

LEXEU s.r.o.